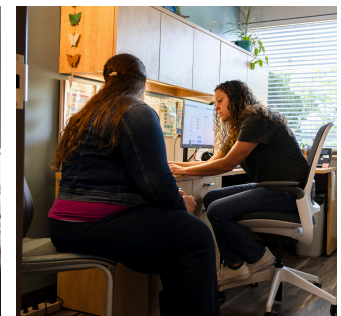
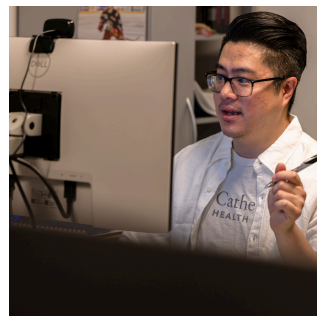




ANNUAL REPORT

2024 was a whirlwind of exciting achievements and heartwarming stories, all made possible by our incredible community. Dive in to see how we made a difference together!

20
24



FROM OUR LEADERSHIP

Dear Partners and Friends,

We are delighted to present Catherine's Health Center's 2024 Annual Report, an overview of our achievements last year and our exciting plans for the future. Your unwavering support has been instrumental in helping us make significant strides in providing quality healthcare to our community.

In 2024, we accomplished several key achievements that enhanced our service to patients. We implemented the 340B contract pharmacy program, which improved access and affordability of essential medications for patients in need. Additionally, we expanded place-based healthcare for the unhoused, ensuring medical services for all. We also improved integrated behavioral healthcare at Catherine's Health Center to address comprehensive patient needs and opened new services for students at Crestwood Middle School and Godfrey Elementary School.

As we look ahead to 2025, we are excited to share our ambitious goals that will further our mission of providing accessible and high-quality healthcare:

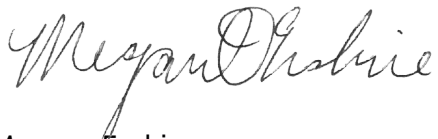
- We plan to open our first school-based health clinic at Harrison Park Academy, which will include on-site primary medical and counseling services year-round for any youth ages 3-21. This initiative aims to reduce barriers to healthcare access for children and promote their overall health and academic success.
- We will launch a street medicine team with a van, providing healthcare directly to individuals experiencing homelessness wherever they are.
- We are committed to expanding our behavioral health and substance use disorder treatment programs. By increasing our capacity to address these critical issues, we aim to support the mental and physical well-being of our community members.
- We are extending our operating hours at the Mel Trotter clinic to enhance access to medical care, behavioral health services, and dental hygiene.



We are deeply grateful for your continued support and partnership. Together, we can achieve these goals and make a lasting impact on the health and wellness of our community.

Thank you for being a vital part of Catherine's Health Center's journey.

In partnership and appreciation,



Megan Erskine
CEO



Adrienne Goodstal
President, Board of Directors

FROM OUR PATIENTS



Judy first heard about Catherine's Health Center when Debra Bossenbroek began providing primary care at Streams in 2021. Judy established care with Debra, and in her words, "fell in love with Catherine's."

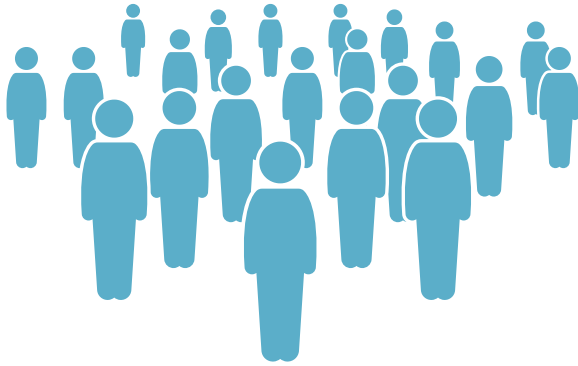
The next year, Judy began appointments with Dr. Heather Bunting. On a cold September day, Judy had her first appointment at Catherine's Creston clinic, in a neighborhood she wasn't familiar with. When she ran into car troubles and had to wait an hour after the clinic closed for roadside service, Dr. Bunting sat in the parking lot and waited with her. **"That just warmed my heart that a doctor would do that for a patient she's only seen once before."**

Judy has partnered with many of Catherine's team members on her healthcare journey. She enjoys classes taught by Catherine's AmeriCorps member, Amy Green, and says that she has learned how to eat and drink healthier than she ever did before. Judy's dentist, Dr. Ellen Tavarone, popped in on a crochet group meeting at Streams during her lunch hour and crocheted along with them. Judy describes her care team as personal, down-to-earth, and approachable.

Judy says, **"You will love Catherine's, they will care about you. You are not just a number. You are a person to them. And they take their time. They listen."**



2024 | Who We Served



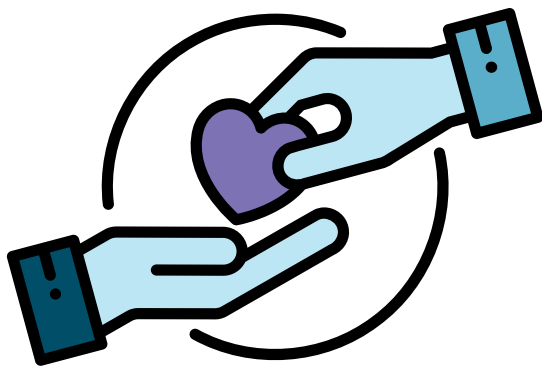
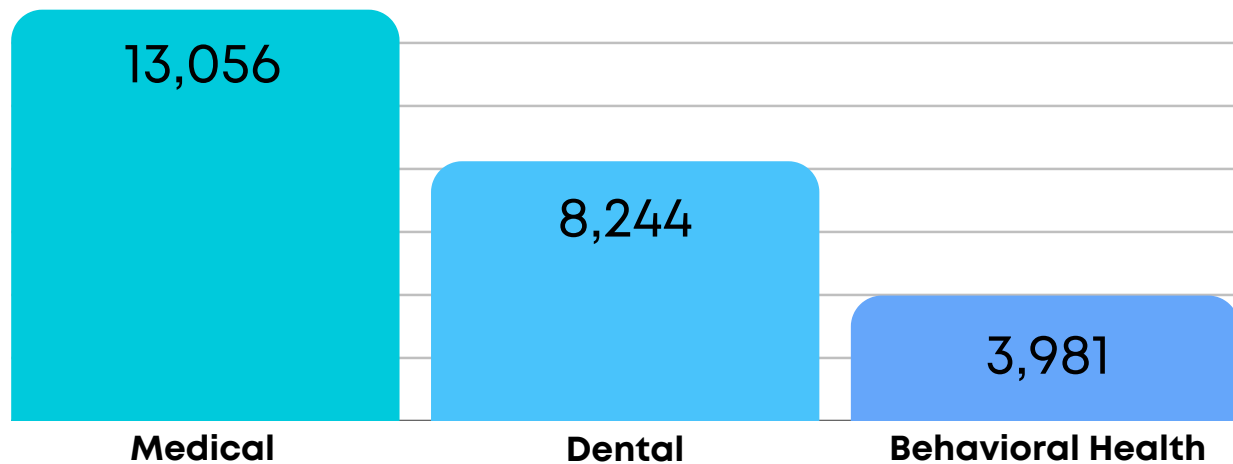
Unique patients

6,148

New patients

2,154

TOTAL VISITS



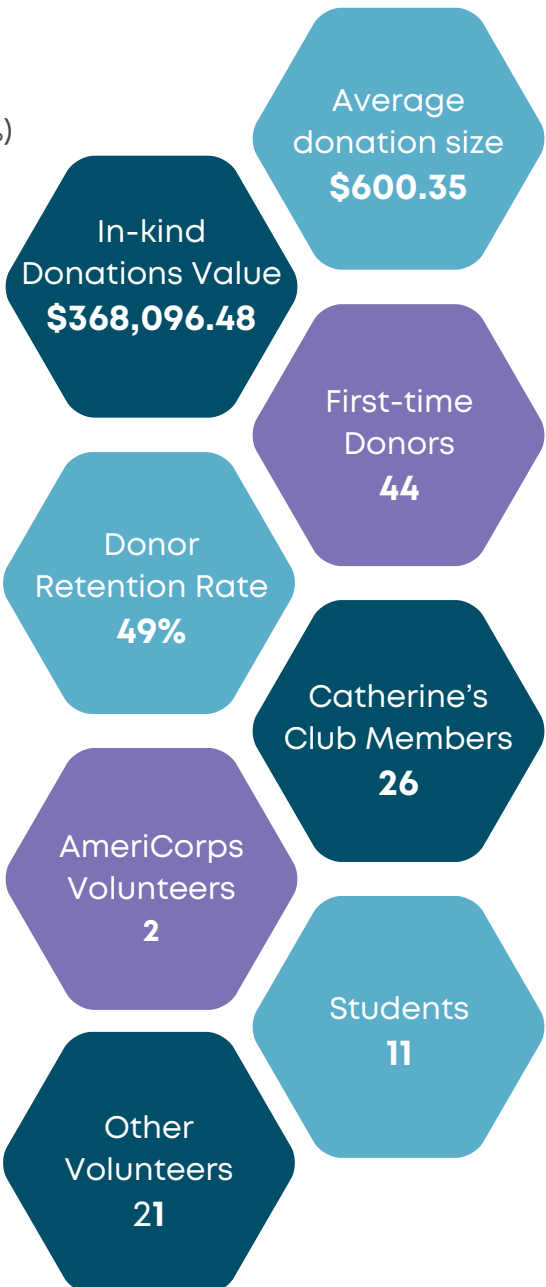
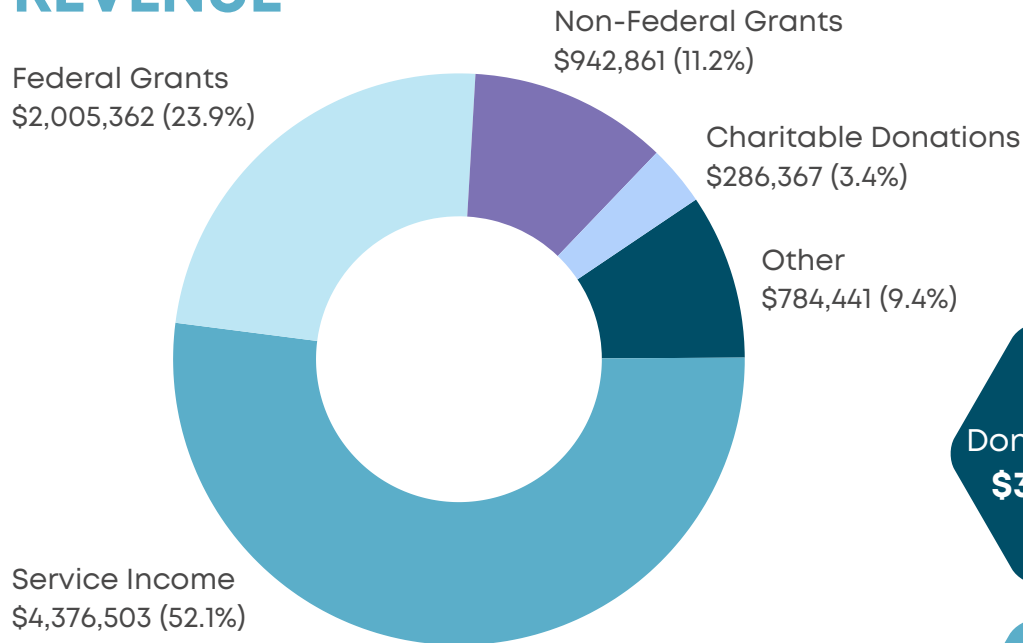
POPULATION

- 32% Unhoused
- 27% Medicaid
- 9% Uninsured

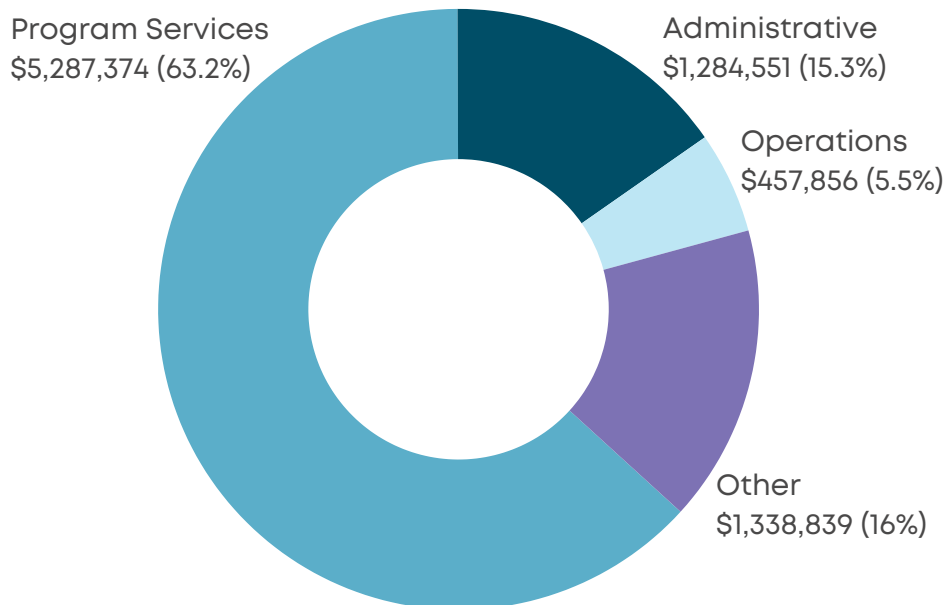


2024 | By the Numbers

REVENUE



EXPENSES



NET INCOME: \$27,914



Open Doors. Open Hearts. Quality Care.



THANK YOU!

We provide high quality, affordable, and compassionate care for our patients with the support we receive from the community. Thank you for contributing to making West Michigan a place where healthcare is accessible to everyone. 2024 was a great year, and we look forward to partnering with the community in the years to come to continue this important work.

STAY IN TOUCH:

Please contact our Development Director, Ally Stephens at (616) 320-0405 ext 1206 or astephens@catherineshc.org with any questions.

