

## Catherine's HEARTBEAT

Volume 28, No. 2-FALL 2024

## The Catherine's Story

You may have noticed some changes at Catherine's over the last several years. While these changes have been positive, we know that they can also be overwhelming! For our supporters and friends like you, we wanted to break down what has happened, how you have been a part of it, and how we can continue to grow together.

1996

Catherine's is founded

2007

Catherine's becomes an independent 501(C)3 nonprofit organization

Moved into first stand-alone clinic

The Affordable Care Act and Michigan Medicaid expansion changes our patient population from 80% uninsured to 20% uninsured

2016

Behavioral Health is added as a service line

2017

Becomes a Federally Qualified Health Center (FQHC) Look-Alike, with the majority of Board members now patients

2020

Awarded full FQHC status by the Federal government, with a special designation to provide healthcare for the homeless, all during a pandemic!

2021

Dental clinic opens, along with temporary primary care clinic at Streams

Wyoming clinic opens, first school-based health program at Townline Elementary is implemented, and Catherine's undergoes a CEO transition

2023

New Streams clinic opens, a second school-based health program begins, and we start providing placebased services to the unhoused at Mel Trotter and Crossroads Bible Church. Street Medicine is launched

2024

Catherine's operates 4 clinics, 5 school-based programs, 3 place-based sites, and a street medicine program with 3 main services: primary medical, dental, and behavioral health



Original doors of Catherine's Care Center

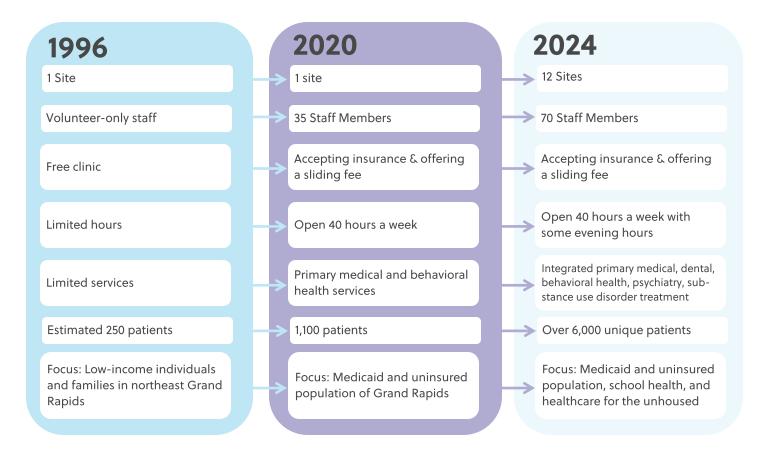


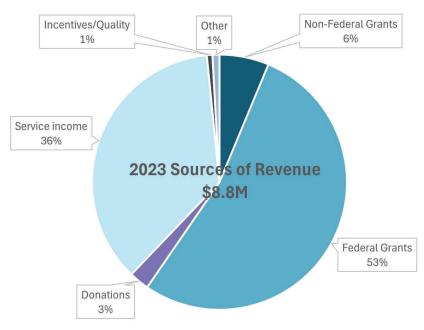
Megan Erskine (left) and Karen Kaashoek (right)



Wyoming clinic opening

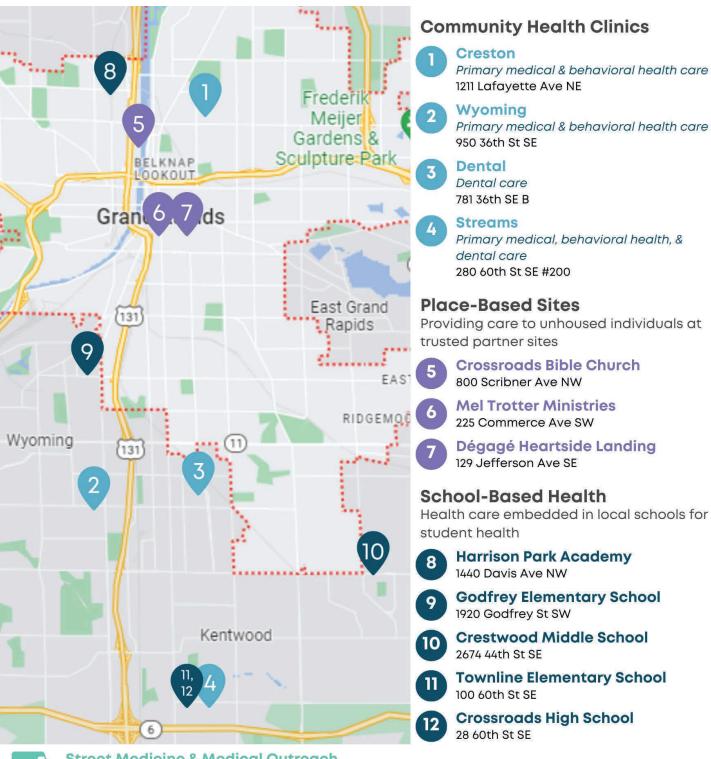
# A lot has changed, especially in the last four years!





As Catherine's has grown and evolved, our primary sources of revenue have changed to meet those needs. As a community health center, we will always rely on the support of our community members! When you give to Catherine's, you allow us to say 'Yes!' to things we might not otherwise be able to. The impact of charitable gifts can be seen in our expanded unhoused services, providing health coaching for chronically ill patients, transportation to and from appointments, and supporting the Open Hearts Fund, which is available to patients above 200% FPL who don't qualify for sliding fee services. Your partnership allows Catherine's doors to remain open for ALL.

## Embedded in the Community





#### Street Medicine & Medical Outreach

Catherine's provides health care to individuals facing homelessness and is dedicated to meeting people where they are. You can find us providing medical outreach in partner spaces like Grand Rapids Public Library and Exodus Place, and even on the streets in Grand Rapids and Wyoming.



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#### **About Catherine's Health Center**

Catherine's Health Center is a 501(c)(3) non-profit Federally Qualified Health Center. Catherine's has provided high quality, affordable and compassionate health care for over 28 years. Through the changes and growth, our purpose has always remained: to meet the health care needs of the community by going to where the community needs health care. We treat all patients with the high quality and dignified care that everyone deserves.

Thank you for your support! If you have any questions or would like to make a donation, contact:

Ally Stephens, Development Director (616) 336-8800 ext. 1206 | astephens@catherineshc.org

"I continue to give to Catherine's because I know that my support ensures that nobody falls through the cracks."

 -Shelli Zomer, Catherine's Board President, patient, and 28-year supporter

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