

# **2019 ANNUAL REPORT**

## **CATHERINE'S HEALTH CENTER**

### **CATHERINE'S HEALTH CENTER**

1211 Lafayette Ave. NE  
Grand Rapids, MI 49505  
(616) 336-8800

# ABOUT CATHERINE'S HEALTH CENTER

## GETTING TO KNOW US

### MISSION STATEMENT:

Catherine's Health Center provides access to high quality, compassionate and affordable healthcare. To achieve this we collaborate with health agencies, hospitals, schools, churches, homes for the elderly, service clubs and neighborhood organizations.

### **Our motto is:**

*Open Doors, Quality Care*

**Open Doors** - We exist to improve access for those in need of health care services. This may include helping find solutions within the broader health care delivery system.

**Quality Care** - We believe everyone deserves to have their health care needs met in a caring and dignified manner. Dedicated staff and volunteers strive to make this place a medical home for our patients.

# LEADERSHIP

## BOARD OF DIRECTORS

James Byrne - President  
Helen Lehman - Vice President  
Ron La Mange - Treasurer  
Shelli Zomer - Secretary  
Cynthia Brant - Member  
Sharon Esterley - Member  
Paul Jackson - Member  
Kokob Joseph - Member  
Alisha Lauchie - Member  
Zachary Meyer - Member

## ORGANIZATION LEADERSHIP

Karen Kaashoek - Executive Director  
Dr. Laura Vander Molen - Medical Director  
Jess Eglinton - Development Director  
Julia Christie - Office Manager

# 2019 OVERVIEW

**In 2019** - Catherine's Health Center provided access to high quality, affordable and compassionate care for the underserved in our community.

**1,078**  
PATIENTS

**6,552**  
VISITS

**5,130**  
MEDICAL VISITS

**432** HEALTH COACHING VISITS

**625** BEHAVIORAL HEALTH VISITS

**365** HEALTH INSURANCE  
NAVIGATION  
VISITS

# KEY PROGRAMS

## IMPROVING WOMEN'S HEALTH

- The Mammogram Bus
- Women's Health Class
- WISEWOMAN Program
- Breast and Cervical Cancer Control Program

## MEDICATION ASSISTANCE PROGRAM

The goal of Catherine's Health Center's Medication Assistance Program (MAP) is to assist patients to obtain necessary medications in an affordable manner.

## WALKING PROGRAM

Catherine's Health Center partners with Grand Rapids Community College to offer a walking program at Kent Hills Elementary.

## HEALTH INSURANCE NAVIGATION

Need help navigating the Affordable Care Act? Wondering what type of assistance may be available to help pay for coverage? Catherine's Health Center helps you work through all the challenges in figuring out the best healthcare for you.

# FINANCIALS

## 2019 FINANCIAL STATEMENTS

**Revenue:** \$1,359,956

**Expenses:** \$1,436,173

-Programs: \$1,071,017

-Administration: \$260,628

-Fundraising: \$104,528

**Ending Net Assets:** \$1,257,111

## CONTACT INFORMATION

### CATHERINE'S HEALTH CENTER

1211 Lafayette Ave. NE  
Grand Rapids, MI 49505  
(616) 336-8800